

# Digital Twin of picking operations in the fulfilment centres of an online supermarket

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With thanks to: Jacob Whyte, Alexandru Petrencu, and Vidina Rodriguez

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## DECISION LAB

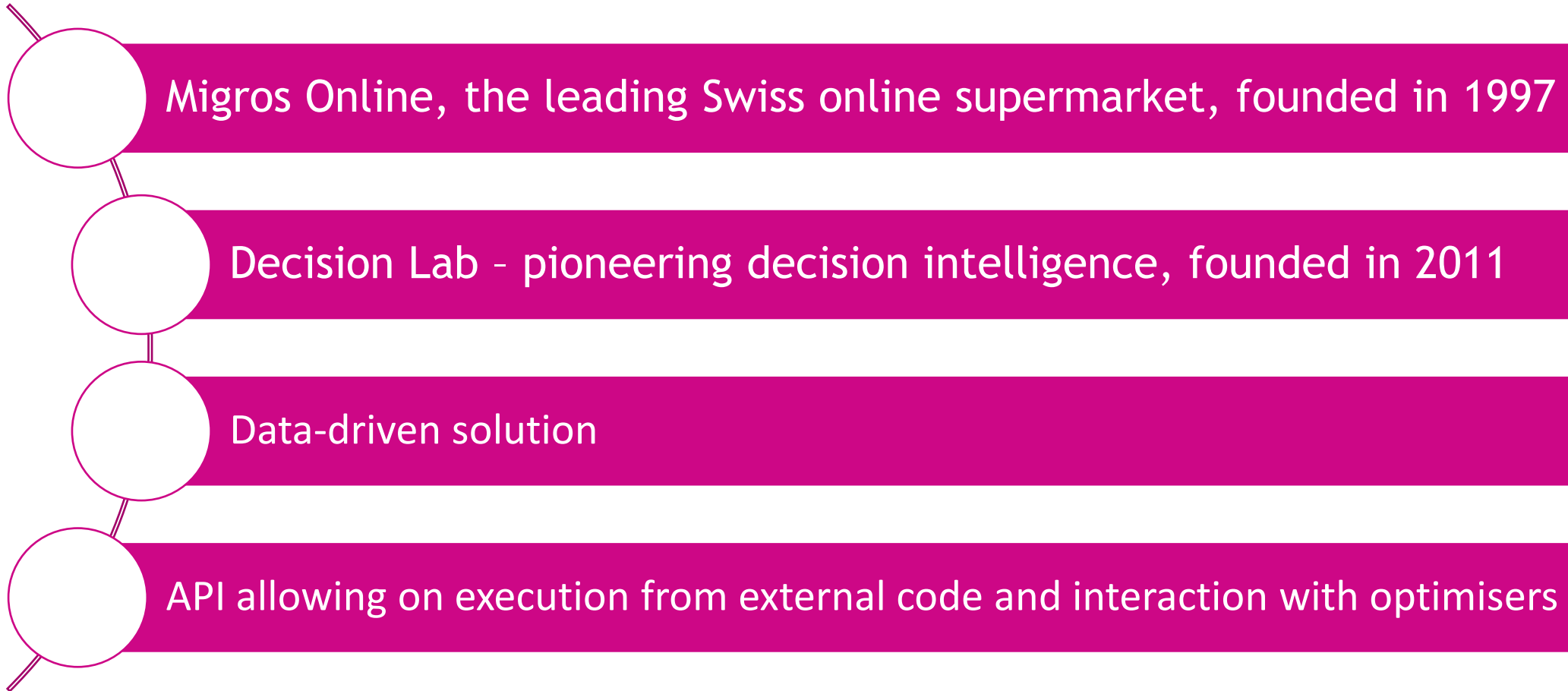
# MIGROS

## Online

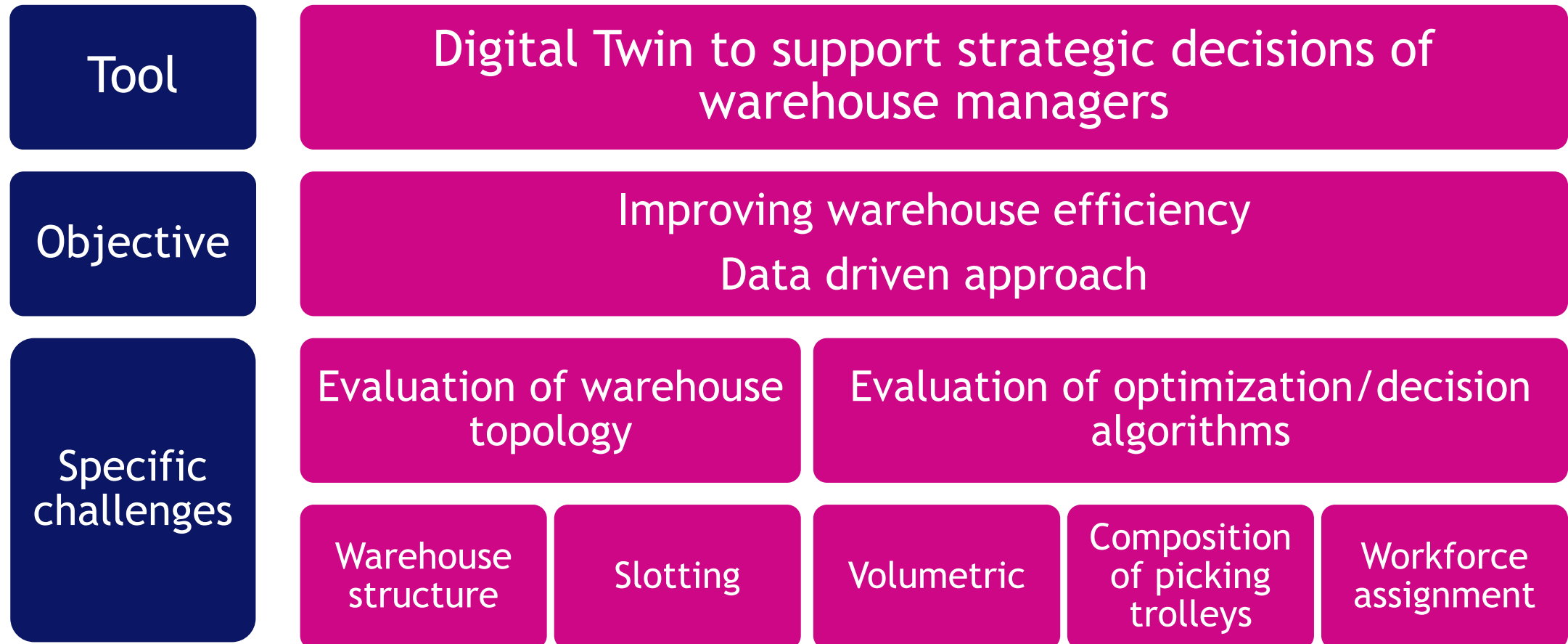
# 01

## Overview

# Executive Summary



# Business Needs



# The Team

**MIGROS**  
Online



Warehouse Manager  
& Associate

Provide input information



Java Developers

Build APIs / interfaces for  
external running, inputs, and  
optimisers



Simulation Consultants

AnyLogic modelling and  
visualisation

02

AnyLogic Model

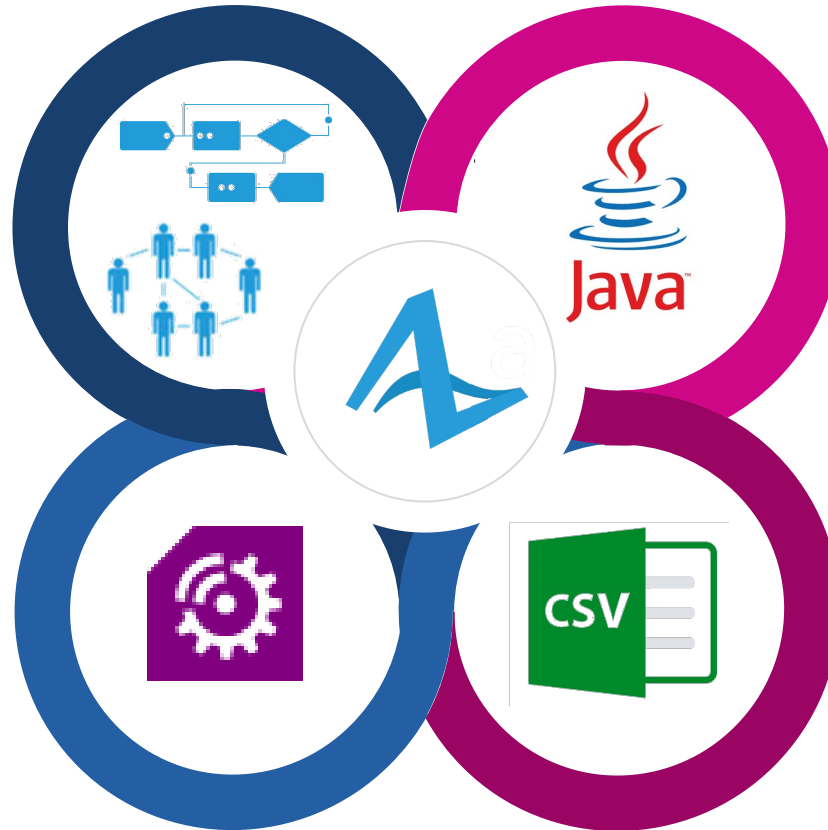
# Choosing AnyLogic

## Discrete Event and Agent-Based Modelling

Combine simulation paradigms to make a more realistic model.

## Customisable Transporter Library

In-built behaviour to support transport of products by trolleys. Customisable, using Java, to meet bespoke requirements.



## Java Connectivity

Integrate with external Java code as part of a more complex decision-making system. Execute model programmatically.

## Data Driven

Simulate variations of centre layout and operational rules by changing CSV inputs (not underlying code).



# Core Components (1)

The screenshot shows the 'Migros Warehouse Sim' interface in '2D View'. The main workspace displays a 2D floor plan of a warehouse with several areas (Area 1, Area 4, Area 10, Area 6) and a network of paths and conveyors. A red box labeled 'Areas' points to Area 1, a blue box labeled 'Buffers' points to a yellow buffer area in Area 10, an orange box labeled 'Paths' points to a path in Area 4, and a green box labeled 'Conveyors' points to a conveyor system connecting Area 10 and Area 6. A 'VIEW CONTROL' panel on the right includes options for 'View layout by' (Level, Area), 'View scale' (1), 'Heatmap' (Off), and a 'LEGEND' section with categories for Resource, Buffer, Rack, Conveyor, Path, and Task.

**Areas**

- Contain products to be picked
- Fleet of trolleys
- Assigned workforce

**Paths**

- Connect product locations
- Uni- or bi-directional
- Trolley capacity

**Buffers**

- Storage place for containers
- When full, deposits are suspended





**Conveyors**

- Transfer containers between areas
- At junctions, merge flow with specific ratios





# Core Components (2)

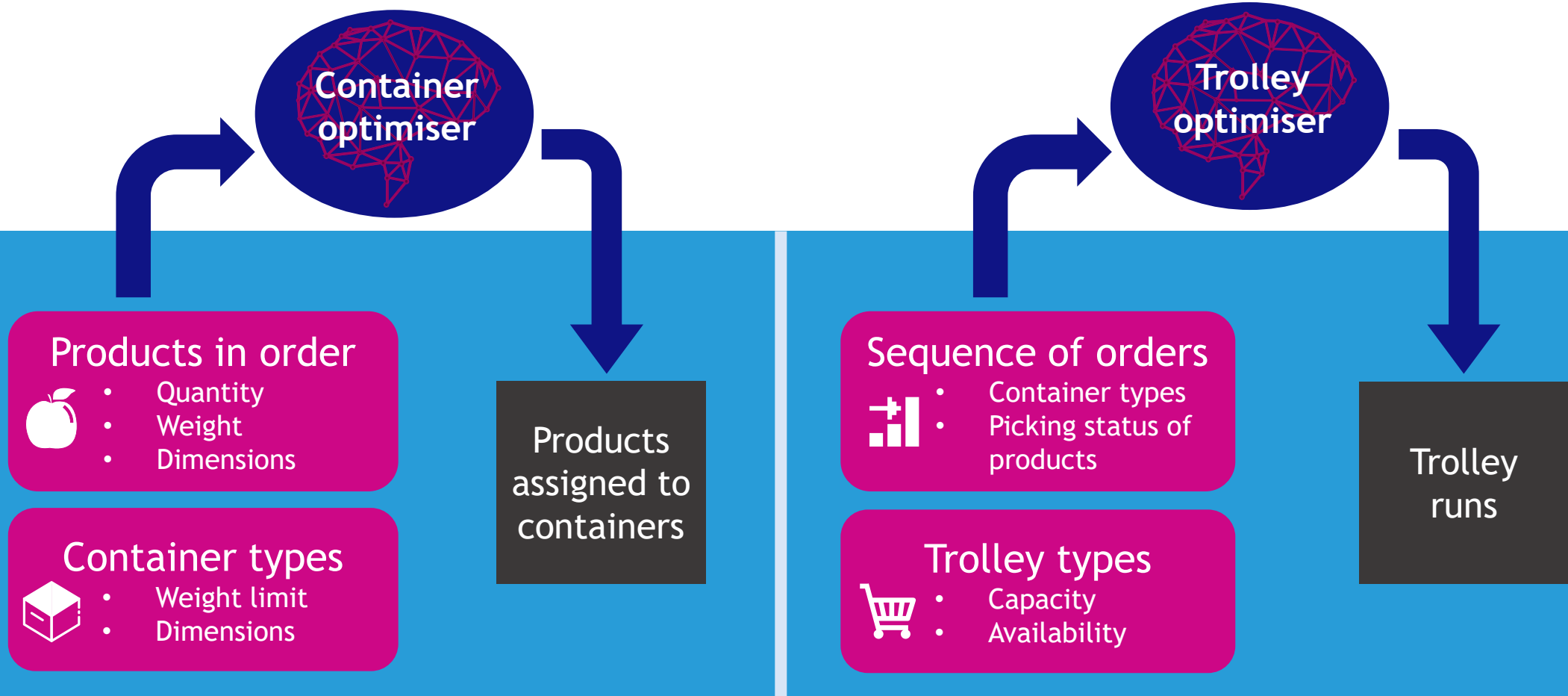
 Containers	 Trolleys	 Workforce	 Trolley Runs
<ul style="list-style-type: none"><li>• Multiple types</li><li>• Hold products</li><li>• Some hold cold products; some must be sealed</li><li>• Internal &amp; external dimensions</li></ul>	<ul style="list-style-type: none"><li>• Multiple types</li><li>• Speed limit</li><li>• Weight limit</li><li>• Capacity for each container type</li><li>• Setup and release time</li></ul>	<ul style="list-style-type: none"><li>• Follow shifts</li><li>• Take breaks</li><li>• Can move between areas</li></ul>	<ul style="list-style-type: none"><li>• Pick containers</li><li>• Pick products from order to place in set of containers</li><li>• Products located at specific points along paths</li><li>• Seal and deposit containers</li></ul>



# External Java Optimisers

**MIGROS**  
Online

anylogic®



# Video Demo



# 03

## Benefits

## Benefits



Supporting new change requests in the fulfilment centres.



Testing and assessing of the changes.



First findings: reduction of shipping costs by 4%.



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# THANK YOU

Any questions?